

Microsoft's Phone System plus Carousel's Plan, Deliver and Operate Services

Phone System in Office 365 provides the features you need to eliminate traditional PBX systems and the associated costs.

GOALS AND BENEFITS

Transfer, hold, and resume calls with a single touch. Let your assistant receive calls on your behalf. Answer calls for other people on your team when they're unavailable. Phone System goes well beyond making a call, taking a call and moving calls around, it is part of a productivity suite that enhances your communications, through Chat / IM, Presence, Integrated Directory, Click to Call, Real Time Status updates ("In a Meeting", "On a Call") and robust Conference solutions for 2 to 1000 attendees, to up to 10,000 with Teams Live Events. Clients are available for all devices including PC, Tablets, Droid, Apple and Surface devices. So whether at your desk or mobile, Teams Phone System makes you more productive.

VOICE MAIL

Take advantage of built-in voice mail to quickly respond to missed calls.

ENCRYPTION BY DEFAULT

Access your documents and make edits on the go with Office apps for iPad, Windows Phone, iPhone and Android phones.

OFFICE 365 FOUNDATION

There are other Cloud Unified Communications platforms on the market but none have the size and experience as Azure and Office 365 Microsoft's global scale, cloud fabric. Azure has over 1 million servers across over 100 datacenters in over 40 countries and it is reported to be the second largest network in the world. So whether you need local or world wide service Phone System can deliver.

PSTN CALLING FROM MICROSOFT

At its heart is Office itself—the familiar Office PSTN Calling from Microsoft enables users to call traditional phone numbers (make and receive?) using Teams, and enables companies to purchase phone numbers and calling plans as part of their Office 365 subscription. PSTN Calling from Microsoft is optional and can be configured in the Microsoft Cloud or can retain your existing carrier services on your premise, using appropriate hardware to connect local Telco resources.

RAPID PROVISIONING

Get, assign, and use new phone numbers in minutes, for people in multiple locations, using the Office 365 admin portal. No need to run new phone lines or install equipment.

NUMBER PORTING

Use your existing phone numbers with Microsoft calling plans if desired, with local number porting built-in. Take advantage of automated online processing, or contact our team for assistance with large number porting requests.

LOCAL, LONG DISTANCE, AND INTERNATIONAL CALLING

Reach the people important to your business, with a choice of calling plans.

DIRECT ROUTING

Teams Direct Routing uses software on premises to connect existing telephone lines to Phone System in Office 365. This allows customers to use Phone System worldwide with calling services provided by the telco operator of their choice instead of using Microsoft PSTN calling.

INVESTMENT PROTECTION

Use existing telephone lines, phone numbers, and calling plans with Phone System.

DEVICE FLEXIBILITY

Teams devices from certified partners help you get the most out of your Microsoft Teams experience. Teams enabled headphones, speakerphones, desk phones, Teams Rooms, collaboration bars, and room systems can be customized for the enterprise. Carousel offers Teams devices as part of any Teams solution.

PERSON-TO-PERSON CALLING

Teams provides voice-over-IP (VoIP) calling over your network and the Internet to users in your company, Teams users in other companies, and Skype consumer users around the world. Users can easily add video or content sharing to any call.

DIAL BY NAME, FROM OFFICE

Reach people easily, when you need them, with a single touch or click from your contact list in Teams, or the contact card in any Office application.

SKYPE CONNECTIVITY

Connect, communicate, and collaborate with colleagues, consumers, other businesses, and friends and family—anyone who uses Skype—with both voice and HD video.

ANYWHERE ACCESS

Make and receive business calls in the office, at home, or on the road, using your business number on your smartphone, tablet, PC, or desk phone. With Office 365, your calls come to you

POWERED BY CAROUSEL INDUSTRIES

Microsoft's Office 365 powered by Carousel Industries includes all the productivity tools you know and love from Office 365, including Phone System, delivered under the guidance and experience of the world's most foremost experts in technology integration and managed services. Carousel's consulting, design, planning, implementation and day two services will ensure your Cloud experience has the highest return on investment possible.

Carousel Industries has attained several Microsoft core competencies. These include Gold and Silver competencies pertaining to Office 365, Exchange, and Skype for Business/Teams.

Our certified partner status and competencies demonstrate that we've met a stringent set of criteria, including specialized certifications and an extensive portfolio of real-world customer references, to be identified as one of the most skilled partners available in the solution areas we serve.

CERTIFICATIONS

Carousel Industries employs a group of highly talented Microsoft architects who hold the highest certifications in multiple Microsoft disciplines. The architects assigned to this project will hold the following certifications:

- MCSE - Communication and Productivity
- MCSE - Messaging
- MCSA - Office 365
- MCSA - Windows Server 2012/2016/2019



Gold Messaging
Gold Communications
Gold Cloud Productivity
Gold Collaboration and Content
Gold Datacenter

