

NWN Carousel's Microsoft Solutions

NWN Carousel, one of the premier Nationally Managed Microsoft Partners has achieved Gold Communications Partner Competencies with extensive experience in both on premise and cloudbased Microsoft implementations, upgrades, and migrations.

NWN Carousel's resources also maintain competencies and certifications in many of the Microsoft related applications and technologies. We offer vast consulting experience, with over 1 Million seats migrated to the cloud. Based on our extensive design, implementation, migration experience, certifications, proven and repeatable project methodology, and project management approach, NWN Carousel is uniquely qualified to deliver highly successful Microsoft solutions.

Microsoft Exchange Online, Server 2016, Server 2019

- NWN Carousel's Microsoft certified consultants have worked in the largest Exchange implementations and leverage that expertise to help your company understand the business value of Exchange Server and ensure a reliable and secure Exchange infrastructure.
- Exchange Migrations (from 2010 - 2022)
- Hybrid Exchange and Exchange Online
- Notes to Exchange Migrations
- Gmail to Exchange Migrations

NWN Carousel is the leading Cloud Communications Service Provider (CCSP) focused on transforming the customer and workspace experience for commercial, enterprise and public sector organizations. We deliver hybrid work experiences for millions of users across North America's 7,000 leading organizations. Our integrated devices, communications apps, AI-enabled contact centers, networking, security, and analytics allows our customers to learn, discover, work, and connect from anywhere - all delivered as a cloud service that's simple to use and manage.

Microsoft Skype for Business and Microsoft Teams

As companies accelerate their shift from Skype for Business to Microsoft Teams, NWN Carousel takes a holistic approach in ensuring all aspects from Identity, Messaging, Security, and Governance are reviewed to ensure a successful Teams deployment while keeping sensitive company data secure. We'll help you plan, design, migrate, and manage your Teams projects.

NWN Carousel's value add is about its deep experience in the collaboration space. Our team of technical specialists have decades of experience dating back to OCS. Coupled with NWN Carousel's vast experience in telephony, video, and networking, will ensure any migration to a Skype for Business or Teams voice project will be successful. Whether you are looking at migrating to Teams Calling Plans or integrating Teams with your current IP-PBX with Direct Routing, NWN Carousel is a one stop shop to ensure all aspects are accounted for down to the headset at the desktop level.

As part of our overall portfolio, NWN Carousel offers certified and turnkey solutions for the following:

- Active Directory Migrations from 2003 - 2022
- SBC's and Analog Gateways
- Microsoft Teams Room System and Cloud Video Interoperability Services
- E911
- IP Handsets and Headsets

Office 365 Migration, Change Management & Consulting

- Migrating to Office 365 Enterprise is a multi-phased project that requires expertise in project management, change management, technical consulting, and technical support. Drawing on our experience this will help ensure a seamless migration to Office 365 with minimal disruption to your business.
- Adoption and Change Management is a critical component of any successful Office 365 Migration. NWN Carousel's people centric approach reduces implementation risk to ensure outcomes. More importantly we help transform how employees think about Microsoft Productivity tools and accelerate the value it provides to their day to day job functions.

Microsoft Active Directory & Identity

- NWN Carousel offers a broad range of services from Health Assessments to Design and Architecture reviews
- Active Directory Migrations from 2003 - 2022
- Hybrid Configuration with Azure Active Directory Azure Active Directory Setup and Migration
- Assistance in designing your Active Directory structure and effectively implementing group policies

Azure

Azure can provide many benefits for organizations looking to adopt a public or multi-cloud datacenter strategy. Carousel can help maximize your Azure experience by taking your business to the next level by providing deep expertise across data center, hybrid and public cloud platforms. From Disaster Recovery and Business Continuity to migrating Data Centers, working with our cloud architects can provide a seamless integration with many cloud services.

