

NWN Carousel EMP Services

Keeping your managed services program safe from security threats

Here's how we do it



Personnel

All NWN Carousel EMP Services personnel undergo comprehensive and intensive background screening, including criminal history, past employment verification, credit history, and more, with the sole mission of ensuring the safety and security of our clients' environments.



Multi-Factor Authentication

All employees must use multi-factor authentication to access our EMP Services platform. This layered defense makes it more difficult for an unauthorized user to access your network or any IT asset.



Abstraction Layers

We keep our corporate network isolated from clients with a proxy gateway to monitor, support, and maintain your environment without the need for direct access to your network. This multi-tenancy approach allows for secure authentication, session recording, and extensive logging capabilities.



Auditing

Nearly every industry— whether financial, healthcare, insurance or another—is impacted by regulatory mandates like SOX, HIPAA, GDPR, and more. Our real-time auditing tools ensure we continuously meet your data security and compliance needs.



Password Management

Clients can rest assured that we maintain sensitive information like passwords, documents, and digital identities in a secure, centralized, and encrypted vault (FIPS 140) for data-in-transit and data-at-rest. We provide a robust role-based access control management to ensure that only the authorized individuals have access to sensitive information. Automated password changes mean we avoid password fatigue and improve IT productivity.



Session Recording

Gain additional compliance peace of mind with the ability to video record, archive, and playback privileged sessions to support forensic audits.

How We Keep Your Information Secure

SOC-Certified Data Centers

ISO27001-Certified Information Security Management System

NIST 800-53 Security Controls

How Secure Is Your Managed Services Provider?

As an extension of your team, resources, and capabilities, a managed services provider (MSP) is often a necessary asset for your IT team to achieve successful business outcomes. However, as inescapable as cyber threats can be—not to mention their reputational and financial impacts—business leaders must ensure their MSP has solid security practices and systems in place.

Our Multi-Stage Approach to Securing Your Managed Services

As an MSP with deep technical expertise, trained personnel, refined ITIL-based processes, and state-of-the-art tools, we deliver a cost-effective solution that allows IT departments to focus its resources on core business initiatives.

Entrusting a third-party with the most sensitive assets in your IT environment—from devices and other hardware to sensitive, private information—can cause pause for security-conscious IT leaders. However, thanks to our layered security solution to managing your environment, we not only encrypt our data with Federal Information Processing Standards (FIPS) 140 and provide additional security through our private cloud infrastructure, we also strengthen your company's security posture.

How NWN Carousel Can Help

Working with NWN Carousel, you can choose the exact level of EMP Services that works best for your organization. We reduce the cost of running IT while increasing your operational efficiency—clearing a path for you to move closer to the forefront of the business.

[Learn More](#)

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