

How do I obtain a quote or proposal from NWN?

Quotes and proposals for NWN services can be obtained from your assigned DMS representative

How do I order SCS services?

Orders are placed through the CSAB tool. It can be accessed from

https://www.dms.myflorida.com/business_operations/telecommunications/place_suncom_orders

How do I modify an existing NWN service?

Many non-financial impacting changes can be made from NWN's Experience Management Platform at www.NWNit.com For financially impacting items a "Change of Service" can be made in CSAB.

Where can I find information on NWN's services?

A copy of the NWN presentation of SUNCOM services can be found at

https://www.dms.myflorida.com/content/download/151205/1006447/NWN_SUNCOM_Customer_Kickoff_Presentation_12.10.20v4.pdf